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Field Service Technician (\$25/Hour + Van + Benefits)

Description

RARE OPENING!

FIELD SERVICE EQUIPMENT TECHNICIAN for a Local Industrial Chemicals Manufacturer

A local Specialty Chemicals Manufacturer is seeking an experienced Field Service Equipment Technician to assist the Sales Team with providing top-notch customer service and technical support to our customers who are in the craft brewing, food production, manufacturing, water treatment and other industries in the Greater Downingtown, PA region. As an invaluable piece to this operation, you will be critical in providing ongoing service by responding to clients' requests for installs, repairs and maintenance on equipment and chemical tank dispensaries throughout the region.

Summary of Position

The primary role of the Field Service Equipment Technician is to provide outstanding customer service to all existing accounts. This will be done through servicing a client's chemical equipment, responding to customer calls and providing installation and maintenance services. These tasks will be related to the service and maintenance of equipment including new customer installations and existing on-site dispensing/storage equipment used in cleaning, sanitizing and other essential customer processes; maintain accurate and current inventories of field equipment and proper service intervals of all equipment; provide technical service with regards to special needs at customers including but not limited to, sanitation reviews, equipment optimization and efficiency improvements; and to assist the sales team with customer training, service plan development and sanitation plan review and development

Veterans Welcome!

Performance Expectations:

- Install, Repair and Maintain a variety of industrial equipment throughout the Greater Downingtown, PA region
- Respond successfully to mission-critical requests from clients throughout the week
- Ensure customer satisfaction with services, equipment and products provided by our company.
- Perform all necessary maintenance on equipment at customer locations (this includes maintaining the clean appearance of equipment, labels, MSDS and stands, etc).
- Perform basic and complex installations of equipment at customer locations; understanding installation requirements, equipment operation and maintenance.
- Provide assistance with design of installations.

Hiring organization

Titan Executive Search

Employment Type

Full-time

Industry

Chemicals, Manufacturing

Job Location

Downingtown, PA, USA

Base Salary

\$ 25 - \$ 25

Date posted

June 27, 2023

- Perform basic quality control services such as chemical titrations, equipment process verification, and process validation.
- Successfully grow relationship with each client through service calls
- Promote company while delivering outstanding client service
- Learn all products served to clients along with blending chemicals in order to maximize team contribution within operation
- Complete tasks requested by Assistant Operations Manager and Operations Manager

What Are We Looking For:

- Someone with equipment and maintenance experience
- Respectful individual with a strong work ethic who can perform functions of the role with little to no supervision
- An individual with a strong sense of urgency and initiative
- Must possess a strong desire to completely satisfy each and every client
- Must be a Critical Thinker with the proven ability to quickly analyze and problem solve with little to no supervision

Preferred Background & Experience:

- 3+ year's Field Service Technician experience
- 3+ years' experience working on equipment (Farm, industrial, manufacturing, etc.)
- 3+ years of successful experience in a customer facing role
- Strong Mechanical Aptitude
- Knowledge of Pneumatic & Hydraulic pumps a plus

What We Offer:

- \$25/Hour
- Company Van, fuel card and Tools
- Company Benefits (Health, PTO, 401k & more)
- All PPE provided