



<https://titanexecutivesearch.com/job/operations-manager-louisville-ky/>

Operations Manager – Louisville, KY

Description

Exciting Opportunity! We have an immediate opening an Operations Manager for one of our client's top operations – Louisville, KY!

Our client is a National, \$300M+ Specialty Chemicals Manufacturer who is looking to immediately hire a dynamic, dependable, “get in the trenches” Operations Manager to assist in the leadership of one of the Top locations in the company (Louisville, KY). As a leader in the chemical manufacturing industry for over 30 years, my client prides itself in its people, services and environmentally friendly products. Through their unique chemical management system, they provide Industrial clients and facilities with a green, turn-key alternative for all their chemical needs. These include Oil & Gas Refineries and services companies, Food Production facilities, Manufacturing Facilities, Pulp & Paper Mills, Breweries & more.

My client has low turnover and a culture that is positive with a collaborative team oriented approach to supporting customers. They provide a balanced life style and encourage employees’ family time. Good health habits are also important, and they provide a competitive benefit package along with a strong base salary.

The Louisville operation ranks #16 (out of 73) but has one of the least number of employees. It has also gone without strong leadership for quite some time so there may be some tough decisions (hiring & possibly letting go) that will need to be made. However, being able to integrate and impact an operation with some long term employees will be essential. Tenure in this group can be anywhere from five to twenty years.

Additionally the Operations Manager will ideally be a dynamic leader with a unique blend of Logistics, Warehousing and Manufacturing background. You will be a person who takes pride in the job that you do and the facility that you run but is not a drill sergeant. You will be mechanically inclined and able to hop in a service van if needed to go on a customer call to repair a pump or tank; holding or obtaining a CDL B will be a plus. You are someone who is very street smart and not afraid to get your hands and boots dirty. You will display a relentless positive and “can-do” attitude that is unfazed by the daily challenges of the job. You will demonstrate your creative problem-solving sense through the daily solutions you provide to both team members and customers alike. You will be a leader who facilitates outstanding performance from your team by “getting in the trenches” with them but also through implementing processes that work even when you’re not there. You will be an outgoing person with the ability to provide outstanding customer service during interactions with customers. The primary attribute we are looking for is a relentless positive attitude with the street smarts to solve problems under very little supervision. This is a very rewarding leadership role as it provides the opportunity to meaningfully impact a large and growing business with a family oriented culture.

Operations Manager Overview:

- Overseeing the daily operations of a business unit and its various

Hiring organization

Titan Executive Search

Employment Type

Full-time

Industry

Chemicals, Manufacturing

Job Location

Louisville, KY, USA

Base Salary

\$ 60000 - \$ 70000

Date posted

August 25, 2021

components, ensuring compliance with Company, local, state and Federal policies and regulations

- Developing or assisting with the development and implementation of policies and procedures consistent with those of the organization to ensure efficient and safe operation of the unit.
- Support existing accounts by planning daily delivery and service schedule, analyzing work orders, investigating complaints, conducting tests and problem solving
- Establish services by studying system requirements, ordering & managing needed parts, complete installations and perform system test
- Maintain customer confidence by keeping service information confidential
- Updates job knowledge by participating in educational opportunities, reading professional publications and on the job training
- Accomplish operations and organization mission by completing related task as required
- Representing the organization at various community and/or business meetings; promoting existing and new programs and/or policies
- Overseeing the supervision of one or more specified operating and/or service activities within the unit as appropriate
- Developing annual operating budgets and providing fiscal direction to the unit
- Performing other duties as assigned

Desired Skills and Qualifications:

- 5+ years Operations Management experience required
- 3+ year's Logistics experience preferred
- 3+ years employee development experience preferred
- Ability to lead and manage a potential "turn-around" situation
- Willingness and ability to learn client's manufacturing practices and how to operate client's specific equipment.
- Knowledge of chemicals and chemical dispensing equipment preferred but not required.
- Water flow and minor plumbing knowledge (diaphragm pumps, dosing pumps, PVC, stainless, etc.) preferred but not required.
- Analyzing information, using good judgement, ability to maintain employee and client relationships, industrial equipment maintenance, general reporting skills, confidentiality, quality focus and be results driven and dedicated to job completion.
- Strong decision-making skills
- Strong Management skills
- Positive, punctual, detail-oriented
- Able to set a high standard and meet budgetary expectations

Other Qualifications:

- CDL B (preferred)
- HS Diploma (required) but a 4-year University Degree is preferred

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What We Offer:

- \$60,000 – \$70,000 base salary
- Company Benefits (Health, Dental, 401k + match, PTO, Paid Holidays & more)
- Great working environment
- CDL & endorsements assistance
- Training; regional and corporate support

